WhatsApp WordPress Support

Documentation v1.6

More than 1 billion people in over 180 countries use WhatsApp. WordPress WhatsApp Support plugin provides better and easy way to communicate visitors and customers directly to your support person.

Features

- Multi Person Support
- Fully Responsive
- Fully Customizable
- Schedule by Days
- Auto Popup with Sound
- Live Support Button Shortcode Generator
- Enable/Disable on Mobile Devices
- Enable/Disable on Desktops and Laptops
- Filter by Pages, Slugs
- Unlimited Contact or Support Buttons (Shortcode)
- Change Popup Location on Mobile as well as Desktop
- Custom Welcome Message

Installation Guide:

Manual Plugin Installation via Admin Dashboard

- Download "**WeCreativez WordPress Support**" Plugin to your desktop.
- If downloaded as a zip archive, extract the Plugin folder to your desktop.
- You need to go to WordPress admin area and visit **Plugins » Add New** page.
- Here you need to click on the choose file button and select the plugin file you downloaded earlier to your computer.
- After you have selected the file, you need to click on the **install now** button.
- Once installed, you need to click on the **Activate Plugin** link to start using the plugin.

Manual Plugin Installation via FTP

- Download **"WeCreativez WordPress Support**" Plugin to your desktop.
- If downloaded as a zip archive, extract the Plugin folder to your desktop.
- With your FTP program, upload the Plugin folder to the **wp-content/plugins** folder in your WordPress directory online.
- Go to **Plugins** screen and find the newly uploaded Plugin in the list.
- Click **Activate** to activate it.

How To Activate Plugin:

By entering your purchase code you will enable the Automatic Updates option! Updates will come even before the Codecanyon.net official releases!

- After successful installation of the plugin, go to **WhatsApp Support > Plugin Support**
- In "**Plugin Support**" page, put your envato purchase code (**Where is my purchase cod**e) in "**Plugin Registration**"
- Hit "**Activate**" button.

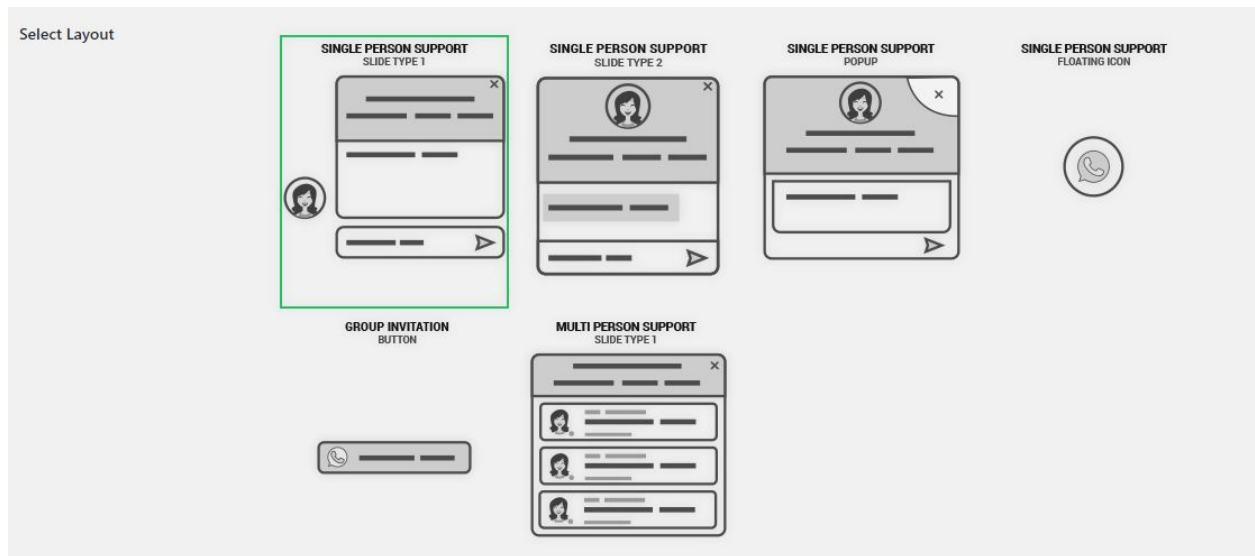**Note* : Use one license per domain please!**

Quick Start

WeCreativez WhatsApp Support Setting:

- Goto **WordPress Admin Dashboard**. Then click on "**WhatsApp Suppor**t" from the **admin menu**.

Designing:

Select Layout -

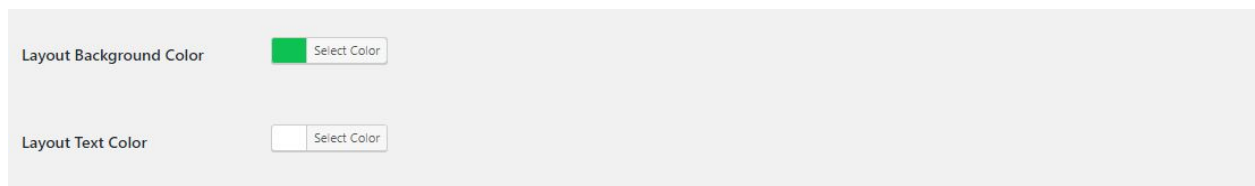- Here you can switch between popup layout. You just have to click on layout images, which you want to selected.

Layout Background Color -

- You can change color of the popup background according to your brand and theme.

Layout Text Color -

- You can change color of the popup text according to your brand and theme.

WhatsApp Support Text Settings:

About Support -

- Enter your support description here. This will tell the visitors or customers what support popup is for.
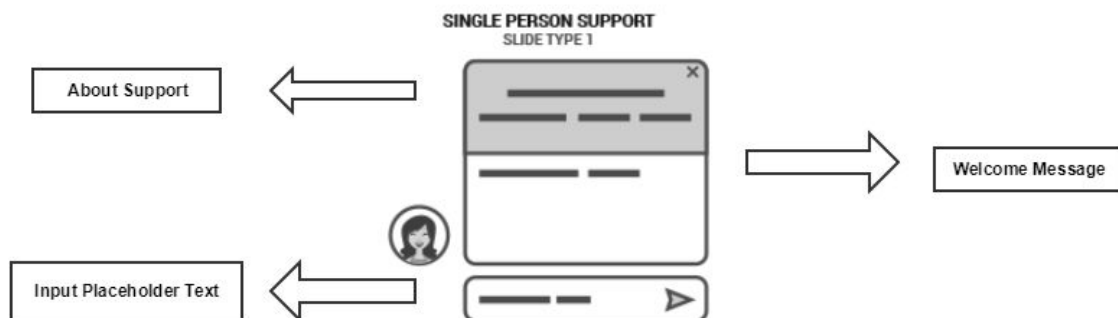
Welcome Message -

- This is the first message visitors or customers will show on the popup. Just enter your support message in Welcome Message input box.

Input Placeholder Text -

- You can change user input placeholder text.

WhatsApp Support Text Settings

About Support	Our customer support team is here to answer your que
	About Support
Welcome Message	Hi, how can I help?
	Welcome message from Support. Sometime this can be use as pre message
Input Placeholder Text	Reply to WeCreativez...
	Input placeholder

SINGLE PERSON SUPPORT
SLIDE TYPE 1

About Support ← →← Input Placeholder Text → Welcome Message

WhatsApp Single Person Support:

Support Contact Number -

- Enter mobile phone number with the international country code, without **"+"** character. Example: **911234567890** for **(+91) 1234567890**. When visitors or customers will send message via WhatsApp Support you will received message on this number (What you save here).

Support Person Image -

- This option allow you to add the support person image. Click on **Upload Image** button and select an image from library.

WhatsApp Single Person Support

Support Contact Number	911234567890
	Enter mobile phone number with the international country code, without "+" character. Example: 911234567890 for (+91) 1234567890
Support Person Image	[ ] Upload Image
	Add Support person image

WhatsApp Group Settings:

Support Group ID -

- Enter your WhatsApp group ID under the "**Support group ID**"
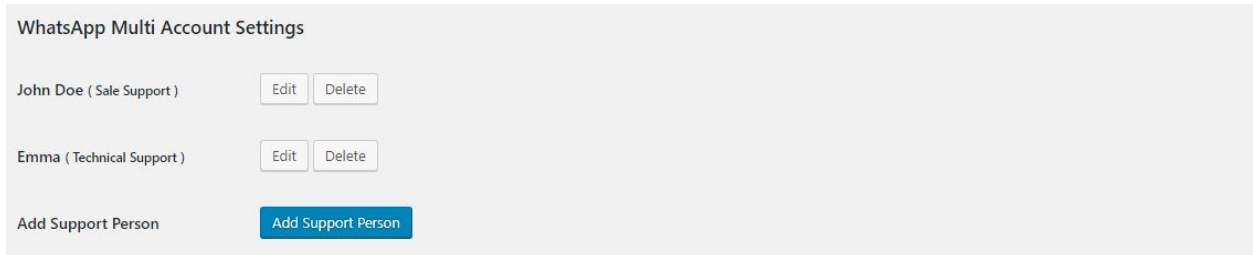
WhatsApp Group Settings

Support Group ID	XYZ12345678
	Enter your WhatsApp group chat ID

WhatsApp Multi Account Settings:

Add Support Person -

- You can add any number of your support person by just clicking on "**Add Support Person**"

Note*: This option will only appears when you select "**Multi Person Support**" from the "**Select Layout**"

Basic Settings:

Display On Desktop -

- If you don't want to display "**WhatsApp Support**" on desktops and laptops. Just select No.
- You can also change the "**WhatsApp Support Popup**" button by selecting positions.

Display On Mobile -

- If you don't want to display "**WhatsApp Support**" on mobile devices. Just select No.
- You can also change the "**WhatsApp Support Popup**" button by selecting positions.

Display On Mobile -

- Auto "**WhatsApp Support Popup**" is very powerful feature to catch the eyes of a visitor or customer. This will allow popup to automatically display with sound (click) after **10 seconds** of site fully load.

Filter By Page -

Filter by page option will allow you to display or enable "**WhatsApp Support Popup**" on the particular page.

You can choose between:

- **Everywhere:** Show "WhatsApp Support Popup" on all pages.

- **WordPress**: Show "WhatsApp Support Popup" only on WordPress template pages not on WooCommerce.

- **WooCommerce**: Show "WhatsApp Support Popup" only on WooCommerce base template not on WordPress based template.

- Front Page: Show "WhatsApp Support Popup" only on Front page of your website.

- **By Slugs**: If you want to show "WhatsApp Support Popup" on particular page like "Contact Us" than enter "Contact Us" page slug in the textarea. This will allow to display "WhatsApp Support Popup" only on "Contact us" page. You can also add multiple pages by adding comma separated slugs like: contact-us, support-page etc...

How to find page slug in WordPress. Click here to know!

Schedule -

- You can show your support visibility by days. You can disable the "WhatsApp Support Popup" according to your working time and days.

- Allow time format: HH:MM:SS (in 24 hours format)

GDPR Settings:

Enable GDPR -

You can enable GDPR by just check the option.

GDPR Message -

Here you can enter the message for GDPR. Use [wws_gdpr_link] to display the privacy link.

Privacy Page -

Here you the privacy page.

If you have a feature in mind please drop an email to sonukaushalssk@gmail.com

Need Help!!! Feel free to email me on sonukaushalssk@gmail.com

Thank You :)