Support Board

Insert these shortcodes to start using the plugin:

[sb] or [sb type='chat']

Please click the following link to access the updated online documentation:

https://board.support/docs/wp/

Problems ?

If you have problems with the plugin please try the following actions.

1. If your WordPress database prefix has been changed from the default one (wp_) you may need to open the file plugins\supportboard\include\wp.php and assign your prefix to the variable $sb_wp_prefix.
2. If you don't receive messages on the admin panel, open the chat in a new browser window in "Incognito mode" or with another browser different from the one with WordPress Support Board Admin Panel opened and try to start a conversation.

Thank you for supporting this product!

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